

PTO-1449	Application No. <b>10/775,260</b>	Applicant <b>Lamm et al.</b>	
	Attorney Docket Number <b>063170.8053</b>	Group, Art, Unit <b>2614</b>	Filing Date <b>February 9, 2004</b>

**Information Disclosure Citation  
In an Application**

**U.S. PATENT DOCUMENTS**

		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
	A						
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**FOREIGN PATENT DOCUMENTS**

		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
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		DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
Q	/A,Z/	hp OpenView service desk 4.0 product brief; 4 pages	08/2001
R	/A,Z/	Knowlix Knowledge Management Suite; 2 pages	03/2000
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T			
DATE CONSIDERED			06/05/2008

EXAMINER /Amal Zenati/

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

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